



BETTER VALUE ▪ BETTER OPTIONS ▪ BETTER LIGHTING

OPTRONICS® LED LIFETIME LIMITED WARRANTY



Optronics LED lighting products are warranted for the lifetime of original purchaser from defects in workmanship and/or materials only. Optronics will replace the product to the original purchaser or refund the purchase price if the product fails because of defect due to workmanship and/or materials. This limited lifetime warranty covers every and all diodes within each unit. Connector failure is covered by our three year limited warranty. The LED Lifetime Warranty does not apply to severe applications such as construction or off-road use and does not cover damage resulting from accident, misuse, or abuse. If warrantor is unable to provide replacement and repair is not commercially practicable or cannot be timely made, then warrantor will refund the purchase price. This offer does not constitute in any way a product guarantee and Optronics does not assume any obligations beyond replacement of the product. This warranty is not transferable and applies to the original installation of the product.

INCANDESCENT 3-YEAR LIMITED WARRANTY

Optronics' incandescent 12-volt lighting products are warranted for a period of three years from defects in workmanship and/or materials only. Optronics will replace the product to the original purchaser or refund the purchase price if the product fails because of defect due to workmanship and/or materials within the limited warranty period from the date or lot code printed on the product. If warrantor is unable to provide replacement and repair is not commercially practicable or cannot be timely made, then warrantor will refund the purchase price. This offer does not constitute in any way a product guarantee and Optronics does not assume any obligations beyond replacement of the product. This warranty is not transferable and applies to the original installation of the product.

CONSPICUITY TAPE LIMITED WARRANTY

Optronics' conspicuity tape products are warranted for a period of seven years from defects in workmanship and/or materials and adhesion failure only. Optronics will replace the product to the original purchaser or refund the purchase price if the product fails within the limited warranty period from the date or lot code printed on the product. If warrantor is unable to provide replacement and repair is not commercially practicable or cannot be timely made, then warrantor will refund the purchase price. This offer does not constitute in any way a product guarantee and Optronics does not assume any obligations beyond replacement of the product. This warranty is not transferable and applies to the original installation of the product.

PRODUCT REPLACEMENT PROCEDURES

To be eligible for Limited Warranty consideration, please contact your local authorized distributor/dealer or Optronics' customer service. Optronics' authorized distributor/dealer has full authority to issue an upfront warranty replacement/credit. If the product is found to be out of warranty at a later date, Optronics' customer service will rebill the customer for the replacement/credit. Customer service will determine if the failed product requires a return to Optronics. If return is required, a RETURN GOODS AUTHORIZATION NUMBER (RGA) will be issued.

THESE WARRANTIES DO NOT COVER DAMAGE RESULTING FROM ACCIDENT, MISUSE, OR ABUSE. CONSEQUENTIAL DAMAGES ARE EXCLUDED UNDER THIS WARRANTY AND ANY IMPLIED WARRANTY, EXCEPT FOR PERSONAL INJURY. THIS WARRANTY IS OFFERED IN LIEU OF ALL OTHER WARRANTIES. HOWEVER, MODIFICATION, LIMITATIONS OR EXCLUSIONS ON IMPLIED WARRANTIES MAY BE UNENFORCEABLE IN SOME STATES. THIS WARRANTY GIVES YOU SPECIFIC LEGAL RIGHTS AND YOU ALSO HAVE OTHER RIGHTS THAT VARY FROM STATE TO STATE. SOME STATES DO NOT ALLOW THE EXCLUSION OR LIMITATION OF INCIDENTAL OR CONSEQUENTIAL DAMAGES SO THE ABOVE LIMITATIONS OR EXCLUSIONS MAY NOT APPLY TO YOU.



OKLAHOMA
401 South 41st Street East
Muskogee OK 74403
Warranty Contact – Michelle Majors
Phone – 800-364-5483 ext. 349
Fax – 918-683-9517



INDIANA
3535 Corrie Drive
Goshen IN 46526
Warranty Contact – Keia Rolston
Phone – 800-826-5483 ext. 120
Fax – 574-389-0041